

### Resolution No. (36) of 2018

### Regulating special technical requirements

Maintaining and updating electronic records and signatures of public entities By sending a WhatsApp

### Prime Minister:

After reviewing Decree Law No. (28) of 2002 regarding electronic transactions and its amendments, in particular Article (4) thereof,

Law No. (16) of 2014 regarding the protection of state information and documents, and Decree No. (69) of 2015 establishing the Information and Electronic Government Authority,

And Decree No. (57) of 2016 regarding the subordination and organization of the Information and Electronic

Government Authority.

And Resolution No. (2) of 2006 regarding the technical requirements for accepting public entities for electronic

transactions,

At the presentation of the Minister of Interior, And constructive

After the approval of the Council of Ministers,

Decide the following:

#### Article (1)

# **Definitions**

In applying the provisions of this decision, the words and phrases contained therein shall have the same Y F meanings as stated in Article (1) of Decree Law No.,(28) of 2002 regarding electronic transactions, within the context of the text<sub>Each of them, unless necessary meanings</sub> shown The following words and phrases will have corresponding Otherwise:

Competent body: Information and e-Government Authority.

A factor that is carried out through the technology of using electrical,

magnetic, or any other form of visual, biometric, photonic, digital, electronic, or electromagnetic

means, or a factor between certain public bodies Some or similar entities, and this technical means shall be

Any announcement, order, notice, or notification to any statement, individuals, or any other party, and this also includes with public

Or a request or form.

Hardware and software systems, in proper and proper operation This is n I don't want to System... Trustworthy system:

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Reasonably secure from hacking and misuseFor the type of service it provides, and

**Identity verification:** A trustworthy system that includes mechanisms and databases that can the transfer system verify and prove the customer's

identity. b) Reference to any standards in this decision includes the latest version thereof.

# Article (2)

#### Scope of application

A) The provisions of this decision apply to the following:

An electronic worker for public entities that directly or indirectly affects or - Alt 1 Information systems or facts within the territory of the Kingdom of Bahrain, whether the factor was affects people conducted inside or outside the Kingdom.

2- Electronic records and signatures used by people in the context of official activities with public entities in the Kingdom of Bahrain.

The following provisions of this decision are prohibited: Yes

1- Issues, transactions, dispositions, bonds, and other matters that the law stipulates are excluded from electronic dealing.

To conduct them, the law requires following a specific method that is not consistent with the nature of the transaction - 2 - Transactions that require that the transactions be recorded in writing. 3. Electronic correspondence, and merely stipulating informal correspondence, is not of this nature.

### Article (3)

### General standards and requirements

Public bodies must adhere to the following:

1-Use a trustworthy system.

Dar is available from the Unicode Multilingual Character Standard (UNICODE). S 2- Another use

The competent authority shall issue a circular 3 - Use reliable electronic file formats, unless specified Prohibiting it when dealing with public entities.

Approved by the competent authority from time to time regarding dealing Y 4 - Follow the electronic instructions and policies of public entities, which they publish on their website.

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### Article (4)

#### Sending electronic records

Which means should public entities use when sending electronic records:

1 - Email.

This is done by the competent authority Dark storage panels 2 - S

3 - Electronic systems that exchange information by using secure protocols such as (HTTPS) or (FTPS) and any other protocols approved by the competent authority.

Send to phones via smart device applications or 4 - Electronic notifications and notifications that you receive

# Short text messages (SMS).

Approved as a portal that is attached through official electronic channels 5 - Attachments, national documents, websites, and electronic smart device applications for public entities.

#### Article (5)

## **Programming commands**

The electronic record may not contain any software commands, including computer viruses and malicious software (for example Macros or Scripts ) or fields that depend on the operating environment, that would cause a change in itself. The electronic this record or in the information system that deals with the record.

### Article (6)

# Reliance of approved certificates

Using an approved certificate issued by public authorities when the chosen procedure requires taking into account the following:

following:

certificate service provider accredited by the competent deministered by a certificate must be: Y 1 - The approved authority, without prejudice to any other obligations imposed by law.

To issue, suspend or cancel an approved certificate or to register it 2 - Use a trustworthy system to issue or publish a statement of the expiration, suspension or cancellation of this certificate, or to create the encryption key Private.



# Article (7)

### **Electronic dealing**

(From this decision, electronic dealing shall be by public bodies, taking into account the provisions of • Whatever you see fit Just Articles (3) and (6).

### Article (8)

# Obligations of employees of public bodies

Taking into account the provisions of Law No. (16) of 2014 regarding the protection of state information and documents,

When conducting an official transaction in electronic form, employees of public bodies are obligated to do the following:

Any communication, authorization, request or other transaction in electronic form, check whether transaction is electronic form, check whether it originates from a known and established electronic source. Very attributed

important matters. 2 - Using precautionary measures against denial when dealing

with 3 - Using means to enhance privacy such as encryption or electronic certificates and similar Security tools when communication requires high confidentiality.

4- Adherence to all other provisions stipulated in this decision.

### Article (9)

#### Cancellation

Resolution No. (2) of 2006 regarding technical requirements for accepting public entities for electronic transactions

shall be cancelled.

# Article (10)

Enforcement

E - Implementing this decision, and it shall be implemented by the Minister of the Interior and the relevant authorities - each with regard to

The day following the date of its publication in the Official Gazette.

**Prime Minister** 

Khalifa bin Salman Al Khalifa

Issued on 1: Safar 1440 AH

Corresponding to: October 10, 2018 AD